Office Hours: Monday - Friday 8:00AM - 4:00PM



WEEKLY NEWS BRIEFING

JULY 8, 2019

www.hbug.k12.il.us

support@hbug.k12.il.us

800-635-5274

## **Urgent!! Student Approval & Claims Errors**

The number of *Student Approval* and *Student Claim* errors is alarming! Time is running out to have your data error free for the July 15<sup>th</sup> *Student Approval* and *Student Claim* data pick up.

Run the following reports today from the Report Tab in I-Star:

- Student -> Errors -> -Student Approval Errors -> Error Type FATAL
   All Student Approval records must be error free for the July 15<sup>th</sup> pickup
- Student -> Errors -> Student Claim Errors by Resident District and Serving School (Fund Codes X, J, D, E, F are included in the July 15<sup>th</sup> Student Claim pickup)

Visit the Claims tab for students with errors. Make sure that days enrolled, days in session and all costs are entered. If a claim will not be submitted, uncheck the 'Include in Claim' checkbox.

Once you have completed the *Student Claim* records, be sure to print the following reports from the Report Tab in I-Star: *Student -> Reimbursement/Claim in I-Star*:

'Student Reimbursement Funds DEF Regular Term'

'Student Reimbursement Funds X and J'

These reports should be printed and maintained for future audit purposes.

If you have been unable to attend a live claims training, the recorded training and PDF presentation notes are available at the following link:

Recorded Claims Videos and PDF Presentation Notes

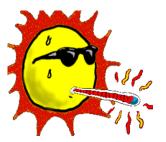
Harrisburg Project is available Monday - Thursday 7:30AM - 4:30PM for assistance with any *Student Approval* or *Student Claim* record! Please call us at 800-635-5274 or email us at <a href="mailto:support@hbug.k12.il.us">support@hbug.k12.il.us</a>.

## Dates to Remember

June 3 - August 2, 2019 - Summer Office Hours 7:30AM-4:30PM Monday - Thursday; Closed Friday (except for Data Pickup Days)

July 15, 2019 - Student Approval Data Pickup

July 15, 2019 - Excess Cost (Fund X, J) Student Claim Due in I-Star and Orphanage (Fund DEF) Regular Term Student Claim Due in I-Star



Inside this Issue . . . . Urgent!! Student

**Approval & Claim** 

Errors

Events Registration 2

Email your questions to client support at: support@hbug.k12.il.us

## **Events Registration**

To register for a Harrisburg Project training, visit the 'Events' page directly on our website or at the following link: Events.

Click the name of the event you wish to attend to open the registration form. Any notes for the webinar will appear to the right of the event link.

## **Events**

(click the events to register, change date in drop-down)

- 7/8 Claims Fund Code E (Regular Term Orphanage) 1:00PM (PPT)
- 7/9 Claims Fund Code F (Private Facility Orphanage) 1:00PM (PPT)
- 7/10 Claims Fund Code X (Excess Cost) 9:00AM (PPT)
- 7/16 Claims Fund Code B (Private Facility) 1:00PM (PPT)
- 7/29 Claims Fund Code B (Private Facility) 1:00PM (PPT)
- 8/7 Claims Fund Code B (Private Facility) 9:00AM (PPT)
- 8/13 Claims Fund Code B (Private Facility) 1:00PM (PPT)

Email your questions to client support at: <a href="mailto:support@hbug.k12.il.us">support@hbug.k12.il.us</a>