Office Hours: Monday - Friday 8:00AM - 4:00PM



WEEKLY NEWS BRIEFING

WEEK OF NOVEMBER 16, 2020

www.hbug.k12.il.us

support@hbug.k12.il.us

800-635-5274

### Private Facility Room & Board Claims Moving to I-Star

Effective December 1, the Private Facility Room & Board Claims will be moved into I-Star. All previous Room & Board application users will have access to the Room & Board Approvals and Claims in I-Star, provided that they already have I-Star access. If you are not responsible for completing the Room & Board claims you will not need access to this section of I-Star. The following video will show how to request access, as well as how the new application will work: Room & Board in I-Star.

If you have questions about I-Star access or operation, please contact Harrisburg Project at <a href="mailto:support@hbug.k12.il.us">support@hbug.k12.il.us</a> or (800) 635-5274.

#### Dates to Remember

November 25-27, 2020 - Office Closed in Observance of the Thanksgiving Holiday

December 1, 2020 - Private Facility Room/Board Claims opens in I-Star

December 21, 2020 - January 1, 2021 - Office Closed in Observance of Christmas and New Year Holidays



## **District Site Contact Information Request**

In an effort to maintain up-to-date contact information, Harrisburg Project is requesting a review of the current contact information on file for your district. Harrisburg Project has sent this request by email to the Primary Contact.

A response is required to this email by December 18th, even if no change is necessary.

If you have questions, please contact client support at (800) 635-5274 or by email at <a href="mailto:support@hbug.k12.il.us">support@hbug.k12.il.us</a>.

# **Events Registration**

Be sure to check out the schedule and sign up for a training today! To view the upcoming schedule, visit our website (<a href="www.hbug.k12.il.us">www.hbug.k12.il.us</a>) then select the 'Events' tab or simply click the following link:

#### **Events**

12/3/20 I-Star-HBUG Website Navigation Overview 9:00AM

12/7/20 I-Star Approvals Refresher 9:00AM (Notes)

12/14/20 I-Star Approvals Refresher 9:00AM (Notes)